



GENERAL EDUCATION AND TRAINING CERTIFICATE: HYGIENE AND CLEANING

NQF



1

SAQA



57937

TRAINING DAYS



25

DURATION



12 months

CREDITS



120

SETA



Services SETA

AVAILABLE DELIVERY METHODOLOGY

Online



Not available online.

Instructor Led



100% Trainer led methodology in order for learners to achieve applied competence

Blended



Variety of learning methodologies used for learners to achieve applied competence

PURPOSE

The primary purpose of this qualification is to develop in a learner, the foundational, practical and reflexive competencies required for a career in the Hygiene & Cleaning Services Industry.

Central to the qualification is the development of a culture of quality service and professionalism in a cleaning services environment.

This qualification intends to produce cleaners who can find gainful employment in the cleaning industry.

Rules regarding Fundamental, Core and Electives:

- Fundamental Component consists of Unit Standards totalling 39 credits.
- Core Component consists of Unit Standards to the value of 68 credits all of which are compulsory.
- Elective Component consists of individual unit standards from which a minimum of 13 credits has been chosen.

ENTRY CRITERIA

- Communication and Mathematical Literacy at ABET Level 2 or the equivalent.

SKILLS OUTCOMES

- Recognise the importance of a healthy lifestyle by accepting own responsibility for life skills and wellness including HIV/AIDS.
- Demonstrate understanding of the application of cleaning principles according to international/world class standards and best practice.
- Clean generalised areas using cleaning principles according to international/world class standards and best practice.
- Clean ablation areas using cleaning principles according to international/world class standards and best practice.
- Clean floors using cleaning principles according to international/world class standards and best practice.
- Demonstrate knowledge of and apply environmental awareness during the cleaning process.

MARKET INFORMATION

Target Market: • Cleaner: Laundry Assistant • Car Wash attendant • Garden Services • Relief Cleaner • Room Attendants • Ward Hostess • Domestic Worker and Sculler.

Target Industries: • General business cleaning services • Laundromats • Housekeeping • Hospitality.

GENERAL INFORMATION

<p>Credit Accumulation Transfer (CAT): CAT exemption is only applicable to approved learners. Approved learners will have reduced contact days. Learners who do not meet with CAT requirements will need to complete all Clusters in full.</p>	<p>FISA Requirements: Final Integrated Summative Assessment is a requirement for the successful completion of this learnership.</p>	<p>Recognition of Prior Learning: Application for RPL may allow for accelerated success to further learning.</p>
--	---	--

For more information on how your organisation can benefit, contact Training Force:

BUSINESS

Cluster 1 - Part 1: Customer Service and Communication

Outcome	SAQA ID	Name of Unit Standard	Credits
Core	243195	Provide good customer service in a cleaning services environment.	4
Core	114936	Participate effectively in a team or group.	2

Recommended training days for Cluster 1 Part 1 = 1 day.

Cluster 1 - Part 2: Customer Service and Communication – Credit accumulation Transfer is applicable to the unit standards below:

Outcome	SAQA ID	Name of Unit Standard	Credits
Fundamental	119631	Explore and use a variety of strategies to learn.	5
Fundamental	119640	Read/view and respond to a range of text types.	6
Fundamental	119636	Write/Sign for a variety of different purposes.	6
Fundamental	119635	Engage in a range of speaking/signing and listening interactions for a variety of purposes.	6

Recommended training days for Cluster 1 Part 2 = 4 days.

Cluster 2: Cleaning Principles and Grooming

Outcome	SAQA ID	Name of Unit Standard	Credits
Core	243204	Understand basic cleaning principles.	15
Core	243203	Use chemicals in the cleaning services environment.	8
Core	243193	Practice good health and grooming habits.	4

Recommended training days for Cluster 2 = 5 days.

Cluster 3: Cleaning Generalised surfaces

Outcome	SAQA ID	Name of Unit Standard	Credits
Elective	243202	Clean floors using a single disc machine.	8
Core	243194	Sweep floors.	4
Core	243198	Wet mop floors.	4
Elective	243205	Clean Kitchens.	6
Core	243206	Clean toilets and bathrooms.	6

Recommended training days for Cluster 3 = 5 days.

BUSINESS

Cluster 4: Cleaning Floor Surfaces

Outcome	SAQA ID	Name of Unit Standard	Credits
Core	243201	Vacuum dry surfaces.	4
Core	243199	Clean above the floor surfaces.	4
Core	243197	Remove spots and spillages from carpets and upholstery.	5

Recommended training days for Cluster 4 = 3 days.

Cluster 5 - Part 1: Personal Finance

Outcome	SAQA ID	Name of Unit Standard	Credits
Core	243189	Manage personal finances.	8

Recommended training days for Cluster 5 Part 1 = 2 days.

Cluster 5 - Part 2: Mathematics Literacy - Credit accumulation Transfer is applicable to the unit standards below:

Outcome	SAQA ID	Name of Unit Standard	Credits
Fundamental	7447	Working with numbers in various contexts.	6
Fundamental	7449	Critically analyse how mathematics is used in social, political and economic relations.	2
Fundamental	7451	Collect, analyse, use and communicate numerical data.	2
Fundamental	14084	Demonstrate an understanding of and use the numbering system.	1
Fundamental	7463	Describe and represent objects and the environment in terms of shape, space, time and motion.	2
Fundamental	7464	Analyse cultural products and processes as representations of shape, space and time.	2
Fundamental	7461	Use maps to access and communicate information concerning routes, location and direction.	1

Recommended training days for Cluster 5 Part 2 = 5 days.