



TRAINING FORCE
Linking Training to Industry

BUSINESS

GENERAL EDUCATION AND TRAINING CERTIFICATE: HYGIENE AND CLEANING

COURSE INFORMATION

SAQA ID: 57937

NQF Level: 1

Learnership Duration: 12 months

Credits: 120

Contact Sessions: Minimum Contact Session, including remediation (if required), and POE Building for this Qualification is **25 Days**

Accrediting SETA: Services Sector Education & Training Authority

PURPOSE

The primary purpose of this qualification is to develop in a learner, the foundational, practical and reflexive competencies required for a career in the Hygiene & Cleaning Services Industry. Central to the qualification is the development of a culture of quality service and professionalism in a cleaning services environment. This qualification intends to produce cleaners who can find gainful employment in the cleaning industry.

QUALIFICATION RULES

Fundamental Component:

The Fundamental Component consists of Unit Standards in: Mathematical Literacy at Level 1 to the value of 16 credits. Communication at Level 1 to the value of 23 credits

Core Component:

The Core Component consists of Unit Standards to the value of 68 credits all of which are compulsory.

Elective Component:

The Elective Component consists of individual unit standards from which the learner must choose unit standards totalling a minimum of 13 credits.

EQUIPMENT NEEDED

Disposable: Consumable cleaning detergents, cleaning cloths, cleaning protective wear,

Non-disposable/ reusable: Vacuum cleaner, single disc floor polishing machine mops, brooms, cleaning brushes,

MARKET INFORMATION

Target Market: Cleaner: Laundry assistant. Car wash attendant, Garden services, Relief cleaner, room attendants. Ward hostess. Domestic worker, Sculler.

Target Industries: General business cleaning services, Laundromats, housekeeping, hygiene and cleaning industry

COURSE INFORMATION

Mentor Requirements: Mentor must have at least 2 years' experience in a Hygiene and cleaning or similar environment.

Workplace Approval: Not Applicable

Workplace Requirements: Learners must be exposed to all Outcomes related to this qualification.

SKILLS OUTCOMES

- Recognise the importance of a healthy lifestyle by accepting own responsibility for life skills and wellness including HIV/AIDS.
- Demonstrate understanding of the application of cleaning principles according to international/world class standards and best practice.
- Clean generalised areas using cleaning principles according to international/world class standards and best practice.
- Clean ablution areas using cleaning principles according to international/world class standards and best practice.
- Clean floors using cleaning principles according to international/world class standards and best practice.
- Demonstrate knowledge of and apply environmental awareness during the cleaning process.

GENERAL INFORMATION



Credit Accumulation Transfer (CAT): CAT exemption is only applicable to approved learners. Approved learners will have reduced contact days. Learners who do not meet the CAT requirements will be required to complete Part 1 and Part 2 of every Cluster.



FISA Requirements: Final Integrated Summative Assessment is requirement for the successful completion of this learnership



Recognition of Prior Learning (RPL): RPL is available for this qualification

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UNIT STANDARDS

Cluster 1 (Part 1) Customer Service and Communication

Outcome	SAQA ID	Name of Unit Standard	Credits
Core	243195	Provide good customer service in a cleaning services environment	4
Core	114936	Participate effectively in a team or group	2

- Recommended training days for Cluster 1 part 1 = 1 day

Cluster 1 (Part 2) Customer Service and Communication – Credit accumulation Transfer is applicable to the highlighted unit standards below

Outcome	SAQA ID	Name of Unit Standard	Credits
Fundamental	119631	Explore and use a variety of strategies to learn	5
Fundamental	119640	Read/view and respond to a range of text types	6
Fundamental	119636	Write/Sign for a variety of different purposes	6
Fundamental	119635	Engage in a range of speaking/signing and listening interactions for a variety of purposes	6

- Recommended training days for Cluster 1 part 2 = 5 days

Cluster 2 Cleaning Principles and Grooming

Outcome	SAQA ID	Name of Unit Standard	Credits
Core	243204	Understand basic cleaning principles	15
Core	243203	Use chemicals in the cleaning services environment	8
Core	243193	Practice good health and grooming habits	4

- Recommended training days for Cluster 2 = 6 days

Cluster 3 Cleaning Generalised surfaces

Outcome	SAQA ID	Name of Unit Standard	Credits
Elective	243202	Clean floors using a single disc machine	8
Core	243194	Sweep floors	4
Core	243198	Wet mop floors	4
Electives	243205	Clean Kitchen	6
Core	243206	Clean toilets and bathrooms	6

- Recommended training days for Cluster 3 = 6 days

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Cluster 4 Cleaning Floor Surfaces

Outcome	SAQA ID	Name of Unit Standard	Credits
Core	243201	Vacuum dry surfaces	4
Core	243199	Clean above the floor surfaces	4
Core	243197	Remove spots and spillages from carpets and upholstery	5

- Recommended training days for Cluster 4 = 3 days

Cluster 5 Numeracy (Part 1)

Outcome	SAQA ID	Name of Unit Standard	Credits
Core	243189	Manage personal finances	8

- Recommended training days for Cluster 5 part 1 = 1 day

Cluster 5 Numeracy (Part 2)- Credit accumulation Transfer is applicable to the highlighted unit standards below

Outcome	SAQA ID	Name of Unit Standard	Credits
Fundamental	7447	Working with numbers in various contexts	6
Fundamental	7449	Critically analyse how mathematics is used in social, political and economic relations	2
Fundamental	7451	Collect, analyse, use and communicate numerical data	2
Fundamental	14084	Demonstrate an understanding of and use the numbering system	1
Fundamental	7463	Describe and represent objects and the environment in terms of shape, space, time and motion	2
Fundamental	7464	Analyse cultural products and processes as representations of shape, space and time	2
Fundamental	7461	Use maps to access and communicate information concerning routes, location and direction	1

- Recommended training days for Cluster 2 part 2 = 4 days